



**UK IN A  
CHANGING  
EUROPE**

**THE CHANGING STATUS OF EU NATIONALS  
IN THE UK FOLLOWING BREXIT:  
THE LIVED EXPERIENCE OF THE EU SETTLED  
STATUS SCHEME**

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## ABSTRACT

Of the 17 million EU citizens who live in another member state, 3.64 million were thought to live in the UK (ONS data, 2011). However, the true number of EU nationals in the UK was simply unknown until very recently. These EU citizens now find the conditions of their freedom of movement to the UK have changed and they must now register under the EU Settlement Scheme (EUSS), established under the terms of the Withdrawal Agreement (WA). Our research examines the experience and perceptions of those navigating the EUSS and how they feel about life in the UK post-Brexit. Based on interdisciplinary insights and a mixed methods enquiry, our paper focuses on what we have learned in the two years of the operation of the scheme, and users' experience of the scheme. We also examine the other routes EU nationals, and their family members, are choosing to use to secure their status in the UK.

Our research highlights how the impacts of Brexit and EUSS are unevenly felt and experienced by different EU national groups living in the UK. For many EU nationals, British citizenship offers the 'gold standard' of security for their future life in the UK- however this route is not an option for all. This paper concludes that it is likely that we will only be able to measure the true extent of the 'success' of the EUSS scheme after the application gateway has closed on 30 June 2021, by learning what happens to those who fall between the gap, especially those who are more vulnerable.

## INTRODUCTION

The UK left the EU on 31<sup>st</sup> January 2020 after a referendum on 23 June 2016 delivered a narrow victory for those voting in favour of ending the UK's membership of the European Union. Universally referred to as 'Brexit', leaving the EU has meant the end of freedom of movement for EU (and EEA and Swiss) nationals, together with their family members, into the UK (and vice versa), after calls from the Leave side to 'take back control' of the UK's borders and revoke the UK's membership to the European Union. The end of free movement was in fact delayed due to the transition period (1 February 2020-31 December 2020), but it has now come to an end.

In a move to preserve the rights of those EU nationals who already live in the UK, the British Government has introduced an application and registration process called the EU Settlement Scheme (EUSS). The EUSS is a Home Office (HO) scheme which implements the citizens' rights provisions of the Withdrawal Agreement which was implemented in the UK by the European Union (Withdrawal Agreement) Act 2020. The scheme was made public in March 2019 and all EU, EEA and Swiss citizens and their non-EU family members must make an application to the scheme before the application deadline of 30 June 2021. Detailed rules on the EUSS are found in Appendix EU to the Immigration Rules.

In this paper we examine the position of those already living in the UK before the end of the transition period. It was estimated that there were more than 3 million EU nationals (according to the Office for National Statistics (ONS) 2011) living in the UK, but no data was available on the exact number. In fact, this figure included Irish citizens, who are eligible for the scheme but do not have to apply to remain in the UK, but it did not include EEA-EFTA and Swiss citizens who must make an application, nor third-country national family members. To date, there have already been 5.2 million applications to EUSS with only three months left to apply to the scheme. The latest statistics for the EUSS scheme show that non-EU application numbers are 250,000 (December 2020) meaning that non-EU family members (NEFM) of EU nationals represent approximately 6% of the total number of applications to date (Barnard and Costello, 2020b).

Below, we examine the roll-out of the new EUSS scheme in its first 24 months of operation. We will look at how this new scheme is working in practice- the lived experiences of those making applications. This paper notes that, for many, the EUSS is an achievable, relatively easy application, and the digital-only status will be manageable for them moving forward, in line with the UK Home Office's future policy move towards a largely digital immigration system in the UK. Yet even for this group Brexit has presented a number of challenges in how life for them in the UK has changed. However, there are

particular groups who will struggle to meet the deadline, make an application, and maintain a digital status. To develop our understanding of this complexity and nuance we also discuss some of the perceived hierarchical structures of EU nationals in the UK- as reflected by respondents to our research.

The paper is structured as follows. First, we begin by describing the methods used to do the research (section 2). Second, we present our findings about how EU nationals perceive their change of status from EU citizen to EU migrant (section 3) and how they have experienced the process of applying for EU settled status, whether they choose to opt for UK citizenship, and the barriers within the process of applying (section 4). Section 5 concludes.

## **METHOD**

Our research is drawn from a range of sources in order to gather evidence of EU nationals' everyday experiences of Brexit and EUSS in the broadest sense.

In the first instance we launched an online survey October 2019- December 2019. The survey asked questions about people's experiences of making an application to EUSS as well as asking about how life has changed for them as an EU national in the UK. The survey also asked about their nationality, length of time in the UK, age, and salary scale to allow us to undertake a comparative analysis under these additional markers. The digital survey was available only in English and shared online using various social media platforms and our own project website. We recognise that presenting a survey in this way risks excluding those who cannot speak English fluently or who are not digitally literate.

Follow-up phone calls and emails were undertaken with 20 survey respondents. The phone calls typically lasted 30 minutes and were an opportunity to discuss further some people's individual answers as well as broader trends identified. We had 181 responses to the survey, with 24 different nationalities represented in total. Nationals from France, Germany, Italy, the Netherlands, and Poland made up almost 50% of all responses. The follow-up phone calls were with nationals from France, Germany, Italy, Austria, Finland, the Netherlands, and Sweden. The quantitative survey response data was analysed using STATA and the telephone conversations were recorded and transcribed for analysis.

Those from A10<sup>1</sup> countries were not represented at all in the telephone follow-up and under-represented in the online survey generally, representing just 39 responses total. This reflects research from the 3million Group<sup>2</sup> which notes that the concentration of responses from Western European countries and lack of representation of Eastern European countries was significant in their 2019 research, especially ‘‘because existing evidence from other research projects indicates that Eastern Europeans are a group with specific experiences and vulnerabilities, not least because they have been particularly affected by xenophobia and hate crimes during and since the EU referendum’’, (Buelmann, 2019: 10).

We then undertook focus groups with over 50 individuals hosted by frontline community advice charities supporting individuals to make applications to the EUSS and navigate life in the UK post-Brexit. Unlike the research participants in the online survey, our research with specialist immigration and multi-lingual advice agencies<sup>3</sup> in community settings was almost exclusively undertaken with those from A10 countries. The non-A10 participants who engaged in the focus groups were two Pakistani-born Italian nationals in Birmingham and Portuguese nationals in Great Yarmouth who were originally from former Portuguese colonies in Western Africa and Asia- which serves to highlight the reach of EU citizenship beyond the geographical borders of the European Union (see Table 1).

| Focus Group Location               | n  | Nationalities                         |
|------------------------------------|----|---------------------------------------|
| Great Yarmouth FG 1                | 13 | Portuguese, Polish, Bulgarian         |
| Kings Lynn                         | 5  | Lithuanian                            |
| Birmingham                         | 7  | Italian, Lithuanian, Polish, Romanian |
| Wisbech                            | 6  | Lithuanian, Polish, Latvian           |
| Bedford                            | 8  | Polish                                |
| Cornwall (farm workers)            | 9  | Romanian, Lithuanian, Bulgarian       |
| Great Yarmouth FG 2 (care workers) | 6  | Portuguese, Lithuanian, Latvian       |

Table 1: focus groups (FG) locations, numbers and nationalities

<sup>1</sup> A10 countries refers to A8 and A2 countries. A8 = Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Slovakia and Slovenia-joining the EU in 2004 and A2 countries = Romania and Bulgaria joining the EU in 2007.

<sup>2</sup> The Three Million. Available at: <https://www.the3million.org.uk/> (accessed 21/02/21).

<sup>3</sup> The authors would like to thank the community advice organisations who facilitated this research including: ACCESS, Birmingham Refugee and Migrant Support, GYROS, Polish British Integration Centre, The Rosmini Centre.

Focus groups lasted between 50-60 minutes on average and were conducted in a multi-lingual format with questions asked in English and translators available in sessions. All focus groups were recorded and transcribed (in English) to enable comparative analysis. The focus groups discussed; the impact of Brexit in everyday life, EUSS applications, and experience of and/or perception of discrimination as an EU national living in the UK.

To capture the realities of making applications under the new scheme- particularly for those accessing support from specialist multi-lingual advice organisations- we worked directly with two community advice agencies *ACCESS* and *GYROS*<sup>4</sup> based in Norfolk and Suffolk, East of England, who to date have supported over 2000 individuals to make EUSS applications in eighteen months September 2019- March 2021. The authors were able to access client case notes and attend weekly ‘complex case’ frontline advisor team meetings to track any issues which were arising around EUSS. Field notes from these meetings were recorded each week and any individual cases were followed up through access to casework files. We have already recorded some of the issues which have arisen with applying to the EUSS via a series of blogs on the UK in a Changing Europe website.

We also undertook analysis of the top line EUSS data made available via the Home Office including both a monthly and a quarterly statistics release. This data release covers applications to the scheme, outcomes of applications, nationality, and age of those applying to the scheme, and geographical/local authority level breakdown of applications to the scheme. We use this national data to contextualise our findings within the broader national landscape for EUSS applications.

The mixed method approach adopted meant that for the purposes of the research we were able to reach a broader representation of EU nationals living in the UK. We shall refer to those recruited into research via the online survey as Group A and those recruited via community focus groups as Group B.

Finally, the online survey, follow-up telephone interviews and majority of the focus groups (though not all) took place before the final Brexit day of 31<sup>st</sup> January 2020. This is reflected in some responses which continued to hold out the belief that Brexit would not in fact happen and would somehow be diverted. This belief was further reinforced by the fact that during this time, two Brexit dates had already been pushed back adding to people’s sense that Brexit simply would not happen.

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<sup>4</sup> GYROS ([www.gyros.org.uk](http://www.gyros.org.uk)) and ACCESS ([www.accessmigrantsupport.org.uk](http://www.accessmigrantsupport.org.uk)) and third partner Keystone Development Trust ([www.keystonetrust.org.uk](http://www.keystonetrust.org.uk)) - participation in research facilitated through their National Lottery funded project *The Community Pathways Project*.

In the next two sections we examine what the research showed, first about the effect the Leave vote had on EU citizens already living in the UK and second, their experiences of applying for settled status.

## CHANGING STATUS: FROM EU CITIZEN TO EU MIGRANT

*“My experience has changed from feeling like a settled citizen to an immigrant enforced to apply for permission to reside in my own home” (Polish national)*

It was evident from those we spoke to (especially expressed by those in Group A) that the process of Brexit made them feel like they were ‘becoming a migrant’ in the UK (see also Bhambra, 2017). Previously, many considered themselves as being an equal EU citizen who had moved to the UK under the freedom of movement rules. Brexit initiated a process of being reclassified as a ‘migrant’ which some struggled with noting that they had never felt different in the UK before, a process of being ‘othered’ (Guma and Dafydd, 2019:2).

*“Before the referendum I felt British. It’s since been made clear to me via media and individuals that I am not part of this country.” (German national)*

*“Yes, I feel as an immigrant now whereas before I felt fully integrated in UK society.” (French national)*

However, for others this treatment was not just the hallmark of post-referendum life: they say that they had already experienced this less equal/more hostile undertone. However, post-Brexit people felt more empowered to voice those sentiments in public.

*“My feeling is that Brexit makes racist/ xenophobic individuals feel entitled to openly express their feelings” (Italian national)*

*“I think it also depends on which EU country you are from- potentially if I was from Poland/ Romania or Bulgaria people would be much nastier” (German national)*

Those from the focus groups also noted hostility towards EU nationals pre-dating Brexit as a common experience. Many reported experiencing some form of ‘go home’ rhetoric during their life in the UK, pre-dating and then exacerbated by Brexit.

*“Years ago, before the Referendum I was told at the NINO office to go back to where I came from” (Lithuanian national)*

*“Another time I was outside the school and was told ‘if you want to talk in your own language, go back to where you came from’” (Bulgarian national)*

This is supported by the literature which records a particular hostility to Polish, Romanian and Bulgarian migrants but more broadly anyone from where is commonly referred to as 'Eastern Europe' (Fox, 2012; Fox, Morosanu and Szalinski, 2015; Lulle et al., 2019; Rzepinkowska, 2019).

Further, this feeling of increasing hostility to migrants is supported by national police data, which shows that the number of recorded hate crimes has more than doubled in the period 2012-2018, spiking around the time of the referendum with a 41% recorded increase in the 12-month period 2015-2016, (Rzepnikowska, 2019:61), albeit that the recorded hate crime targeted all ethnic minorities and Black British individuals.

*"As a Romanian, I have always felt the negativity of some of the media, politicians and general discourse on Romanians and East Europeans more broadly."* (Romanian national)

This also shines a light on a further issue, identified in other research, that there was a perceived hierarchical structure of EU citizens in the UK, where (white) nationals from some European countries benefit from more acceptance of their right to access free movement to the UK than others (Favell, 2008; Fox, 2012; Fox, Morosanu and Szalinsky, 2015; Lulle at al., 2019; Rzepinkowska, 2019). We saw this issue being internalised and articulated by some respondents:

*"Not really, I'm lucky enough to blend in quite well- apart from my foreign accent. I am from a wealthy Northern European country and I am Caucasian and therefore I clearly enjoy certain privileges because of my background. People often indicate without saying it directly that I am ok because I am from one of the rich countries in the Nordics."* (Finnish national)

*"Being a white EU migrant in the UK from a German speaking country, I'm in a privileged position compared with other migrant communities esp. Africa, Middle Eastern, Eastern European, and ethnic minorities from EU countries."* (German national)

Those from Group B, who needed to access specialist language support to participate in the research face further 'acceptance' hurdles. Grzymala-Kazkowska (2018: 260) in their research noted that structural constraints such as long working hours, or working solely with other non-English speakers, can make it difficult for some migrant workers to establish English language skills and connections in their wider communities. This was the reality for many of those in Group B we spoke to. They worked long, anti-social hours on farms or in local food processing factories with only other non-English speaking migrant

workers. Many workers in this situation often first learn another European language of their co-workers before they learn English.

*“I mean find me an English person in the chicken factory- there are none.”* (Polish national)

Their changing status and process of being ‘‘othered’’ (Guma and Dafydd, 2019: 2) made people more conscious of their difference than they had previously been in the UK.

*“Who am I? Because I am very aware I am not English now. I have never been as aware of that fact. I am concerned with that idea. I am away from France- I have been away for so long. I understand two cultures now. Am I French? Am I English?”* (French national)

In fact, across both groups, Brexit and the Referendum were expressed as events which made people feel unwelcome in the UK and increasingly practice self-censorship within their local communities. Participants expressed feeling more visible, less accepted, and therefore more vulnerable in their local communities.

*“After reading so many stories about hate crime, I think twice before speaking Romanian in public.”* (Romanian national)

*“Yes. I am more careful when I speak outside, don’t want people to hear my foreign accent. Recently a man shouted ‘bloody foreigner’ hearing my conversation in a shop.”* (Dutch national)

Our findings reflect the work of others (Grzymala-Kazkowska, 2015, 2018; McGhee et al., 2017; Renta and Nancheva, 2018) where those who had felt settled or had ‘‘anchors or established footholds’’ (Grzymala-Kazkowska 2018: 253) here in the UK at once felt unsettled (Miller, 2019; Renta and Nancheva, 2018) and unwelcome.

More generally Brexit and EUSS is causing EU nationals heightened levels of stress and anxiety. We were told how affected some EU nationals had been by the whole process and the impact it had on mental health and wellbeing. For many Brexit has had a serious far-reaching impact on relationships with colleagues, friends and even other family members as well as more generally in their community.

*“I feel hunted and persecuted.”* (Dutch national)

In conclusion, our research has highlighted the extensive feelings of otherness experienced by a number of our respondents because of Brexit, either as a new experience of unsettledness and self-consciousness, or as a magnification of pre-existing hostility towards them as an EU national. It has also identified the reinforcement of perceived

acceptance hierarchies between nationals from different EU states. We now consider whether the new EU settled status scheme helped them in any way.

## THE EU SETTLED STATUS SCHEME

### The process

The immigration application process of moving from EU citizen in the UK to EU migrant living here under Home Office rules is the EU Settlement Scheme (EUSS). It has been described as the “gateway between belonging and exclusion”,<sup>5</sup> a process whereby people apply to access a legal immigration status to allow their continued life in the UK. The Scheme was opened in the UK on 30<sup>th</sup> March 2019 after a testing phase of 200,000 people. EU, EEA, Swiss citizens, and all family members must apply to EUSS to continue living lawfully in the UK after 30 June 2021. Depending on the length of time they can show they have been resident in the UK they will be granted settled status (SS) (more than 5 years evidenced residency) or pre-settled status (PSS) (less than 5 years evidenced residency). The government suggested that those who did not apply for settled status in time would be deported.<sup>6</sup> This statement has since been retracted, but the consequences of missing the deadline will bring EU nationals face-to-face with the UK’s ‘hostile environment’<sup>7</sup> towards non-nationals.

The EUSS application is free and is undertaken by an app on a smart phone<sup>8</sup>. Guidance is that the ‘app journey’ should take around 7 minutes to complete -as the government advert puts it, the time it takes to make a cup of tea. To date (as of Feb 2021), just over 4.81 million people have had received decisions under the EUSS scheme (from 5.2 million submitted applications), with 53% receiving settled status decisions and 44% pre-settled status. For those EU/EEA/Swiss nationals who know about the scheme, have the accepted form of ID, documented history, the correct smartphone and IT and language skills, the process to apply for settled status can be relatively pain-free.

*“We’ve had very few bad experiences so far. Usually we can get people through [eventually] to the right decision. I say easy in comparison to other Home office*

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<sup>5</sup><https://www.theguardian.com/politics/2019/oct/08/ive-been-here-50-years-the-eu-citizens-struggling-for-the-right-to-stay-in-britain> (accessed 19/02/21).

<sup>6</sup><https://www.theguardian.com/politics/2019/oct/10/eu-nationals-lacking-settled-status-could-be-deported-minister-says> (accessed 19/02/21).

<sup>7</sup> <https://www.freemovement.org.uk/briefing-what-is-the-hostile-environment-where-does-it-come-from-who-does-it-affect/> (accessed 19/02/21).

<sup>8</sup> An initial fee of £65 was scrapped after campaigning from groups such as The 3million. Further to this the app originally only worked on android phones with iPhone only allowing the software 6 months into the live phase.

*applications which are so difficult in comparison.” (Community Advisor in Birmingham)*

However, especially in our early research findings, awareness of the scheme was considered to be low amongst many groups especially those who did not speak English and who might not hear about the scheme from their employers or through social networks. We visited rural agricultural farm workers in Cornwall (Group B) who live on-site in caravans in remote and isolated fields on vast farmland. This group of people illustrated the complexity of firstly ensuring that the message about EUSS got out to all those who would need to apply and secondly, the practicalities of applying for EUSS while working long hours on a farm, living 6 to a caravan. This was especially problematic in relation to having the correct paperwork, access to a printer, a decent Wi-Fi connection, time and the relevant IT and language skills necessary to undertake an application (Barnard and Costello, 2019). Largely, workers were not allowed to keep their own transport due to parking space restrictions, so getting into the local town or city for help, if needed, with an application could also be a barrier- assuming help is available, which is not guaranteed.

Support from employers for the EUSS was mixed across the cohort of people we spoke with. Some of those who completed our online survey had been part of the initial testing phase (Group A) which had been supported by employers (at universities and hospitals). However, for some, it was felt that the employer saw immigration status as a ‘personal issue’ and not a ‘work issue’ so there was no support or advice available.

*“I got zero support from my company- they saw it as very much so a personal problem. Only got support by continuously pushing. Now there is a link on the website.” (Austrian national)*

For some we spoke with (Group A), this lack of support from employers galvanised EU nationals to champion support and advice within their own organisations, with some starting company-wide newsletters/blogs for other EU nationals, some starting coffee mornings and others joining advocacy groups such as the *3 Million Group* to join the fight to protect their rights.

*“I did become more politically active. Started a political group - a Pro-EU Group. Organised several events. Joined the 3million.” (German national)*

Another common narrative amongst those we spoke to was simply to not believe that Brexit would actually happen which impacted on their engagement with the EUSS process. Our research shows that due to much mixed and unclear messaging, the delays to the Brexit date (originally due to be 29 March 2019, ultimately 31 January 2020), calls for a

second referendum, and a general election there was much disbelief that Britain would in fact ever leave the EU. For this reason, many were delaying making an application under EUSS.

*“My husband says we need to wait as what is the point in doing anything if we don’t know what will happen?”* (Polish national)

However, even amongst those who were aware of the EUSS scheme and planning to apply, some expressed reservations about the new scheme and also noted their mistrust in the Government, in part due to the mixed messaging. This mistrust was reflected in both Group A and Group B of our research cohort. In some cases, EU nationals who were aware of the scheme were suspicious of the relative ‘easiness’ of the EUSS application. For many, even settled status did not offer certainty of permanence in the UK- this could only be achieved through British citizenship- a point we will return to later.

*“EUSS seems too good to be true. I fear that it could just suddenly end at some point.”* (Polish national)

*“[I am] also stressed as I don’t trust the Government to keep their word and not make any changes to our status or to the regulations that apply to our status.”* (French national)

Data protection emerged as a concern for some in sharing their details with the Home Office in both groups. Advice services reported several of their clients refusing to complete a settled status application as they had serious concerns about what would happen to their data, likely driven by the exemption clause in the Data Protection Act (DPA) 2018 which allows the Home Office the right to refuse access to some personal information held on individuals for immigration control purposes (DPA 2018, Schedule 2, Part 1, 4 Immigration).

*“EUSS in practical terms was reasonably straight forward. I found it upsetting that I had to do it at all. I had to borrow a phone. I am worried about the biometric data where it is going and what they will do with it. Being on a Home Office database and doing god knows what with it.”* (German national)

While the app is (now) free, there can be hidden costs. Some in our cohort had failed to apply for EUSS because they did not have a passport and needed to apply for that first before they made their EUSS application; others needed to send off their ID document or they needed to attend a designated document scanning centre (incurring travel and usage costs); yet others needed to pay to print off their relevant documents when further evidence was required or pay to call the advice centre for help. These hidden costs can

have a big impact on those who are already economically disadvantaged, prompting the Independent Chief Inspector of Borders and Immigration, in a report published in March 2020, to ask the Home Office to examine the hidden costs of making an application and look at whether the application was in fact truly free (ICIBI Report, 2020: p.5). Our research also shows evidence of those in communities who charge money to support people making applications for EUSS. This practice was only mentioned by those in Group B- those who had expressly sought out support to make their application to the scheme. In contrast to this, 81% percent of Group A participants reported being able to undertake their EUSS application without any help.

*“If GYROS wasn’t here, I might go to the CAB for help or try to find someone who is computer savvy and ask them.” (Latvian national)*

While charging money to help someone to make their application is not strictly an illegal practice, these so-called ‘advice sharks’ operate in a similar way to loan sharks, targeting those most vulnerable and using coercive control and sometimes violence to exert power over their ‘customers’. One frontline worker told us:

*“We are noticing a sharp increase in the number of clients contacting us, having paid someone in the Portuguese community to provide advice, including form filling for EUSS or benefit applications. The reason we are seeing these clients is that they have often been badly advised. We are also aware that in addition to any fee they pay for advice, some clients are having to pay part of their benefits, when in payment, to these individuals, or they are retaining the log-in details for someone’s EUSS. Most of the clients have very poor English language skills, making them very vulnerable.” (Frontline Advisor, Thetford)*

## Security of status

Prior to Brexit, EU nationals living in the UK enjoyed the security of the supranational benefits of EU citizenship allowing them freedom of movement between member states, introduced by the Maastricht Treaty (1992), one of the ‘four freedoms’ that form the basis of EU Law (Barnard, 2019). This security of supranational EU citizenship is no longer applicable in the UK and our research shows EU nationals in the UK do not see the replacement legal status (EUSS) as providing equal security or rights.

*“Trust in the government- I don’t trust them to make our life easy. I want to apply for citizenship- they can change the rules whenever they want it feels.”*

*Makes me a bit anxious about what is going to happen- or before they increase the price for citizenship or make regulations more difficult.” (French national)*

Prior to the introduction of EUSS, in the UK after a residence period of 5 years as a ‘qualified person’ an EU national automatically acquired ‘permanent resident’ EEA (PR) status. In the period between the Referendum result in 2016 and the launch of EUSS in 2019 applications by EU nationals for both EEA (PR) and also British Citizenship increased significantly suggesting many EU nationals were looking for pathways to secure their rights in post-Brexit Britain (fig 1 below) (Barnard and Costello, 2020a). However, for those who successfully acquired EEA (PR) status, this status will be defunct after 30<sup>th</sup> June 2021, and they will have to apply for EUSS.

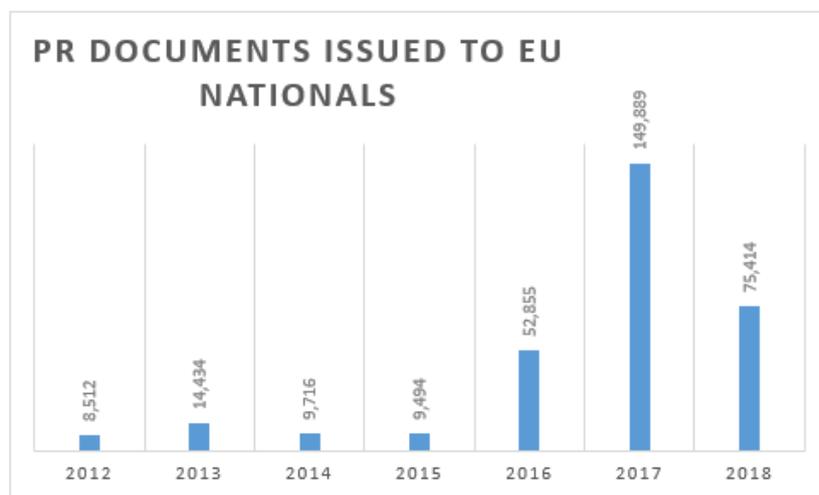


Fig 1: Permanent Residence documents issued to EU nationals<sup>9</sup>

In terms of applications for British citizenship, our research finds the ability to access dual citizenship varies according to different factors, the cost of naturalisation is, for many, prohibitive - at a minimum £1330 per person - and serves to further exclude those who cannot afford it.

*“I have been thinking about citizenship- it is quite expensive, so I don’t necessarily know. I would have to decide not to do other things to save for it. I don’t like that I am almost now forced to consider it.” (German national)*

However, most clearly in our research we see evidence of many EU nationals choosing citizenship strategically or framing it as an option in the future (Bloemraad, 2004; Bassel

<sup>9</sup> EEA (PR) application data available at: <https://www.gov.uk/government/statistics/immigration-statistics-year-ending-september-2019/list-of-tables#european-economic-area-eea> (accessed 25/04/2021).

et al., 2018; Della Puppa and Sredanovic, 2017; Felix et al., 2008; Harpaz, 2018). Citizenship is the ‘gold standard’ legal route to security in the UK and for some who have already invested sometimes decades of their life in the UK, that security is essential. It is an effort to immunise themselves from the possible negative effects of Brexit and any reduction of rights in the future.

*“What if I became paralysed or got Alzheimer’s and couldn’t take care of myself anymore and needed access to some form of benefits. With citizenship this would be much more secure.” (Finnish national)*

However, while many of those we spoke to said they intended to apply for naturalisation, EU nationals are of course not one homogenous group and there were, within the cohort, those who would also refuse citizenship due to the context and fall out of Brexit.

*“After the referendum I really don’t want to- I don’t want to be British now. I can see why people do it. I would feel very awkward doing life in Britain test now. I would argue with every question.” (Dutch national)*

Further, some countries such as Lithuania, Poland, Austria, the Netherlands, Germany, and Bulgaria do not allow for dual nationalities or have stricter requirements around eligibility for dual nationality. Immigration rules around family reunification may be inferior for those with citizenship than those with EUSS.

As shown above, Brexit has required some people to rethink which citizenship they identify with the most alongside which strategically would serve them best. For some who have lived in the UK for many years it caused a crisis of identity:

*“I am in two minds about citizenship for me. In my heart, I don’t want citizenship. I don’t need it. My life here should be recognised. I am here 23 years. I might finish my PhD and leave. It is just too much. It’s been 3.5 years and it is not getting any better...But on the other hand- maybe I should apply even if I leave, I have validated all the years here and contributions I have made. My daughter is now half-British.” (French national)*

Some mentioned securing citizenship as a route to keeping their options open - the citizenship ‘al a carte’ Fitzgerald (2012) spoke of:

*“With citizenship- ironically, I would apply in case I want to leave. Then it would be within my rights to come back. You have more certainly. Otherwise, it is as if I never lived here.” (French national)*

The irony of Brexit and the UK Home Office immigration policy of only allowing access to the ‘brightest and the best’ skilled workers is that our research findings show that the skilled workers are more likely to naturalise/ claim settled status to retain their transnational lifestyle and secure entry and re-entry into the UK suitable to their lifestyle and needs, rather than necessarily as an indication of their commitment to being a British citizen or to long-term life in the UK (see also Lulle et al., 2018:7). Those who expressed their wish to stay in the UK in our research cohort were exactly those in employment deemed ‘unskilled’ (farm workers, care workers and factory workers in this case) and those the Government have closed or significantly reduced future migration routes to.

*“I like it the UK. A lot of rules. Strong rules. Bulgaria is a dangerous place. Beautiful for a holiday but no good for work. Shit money. It is great in the UK- I can get a lot of money here. Very nice.”* (Bulgarian national)

*“When I arrived here five years ago, I think I want to be here forever. I want to be here for my kids’ future.”* (Portuguese national)

Alongside this is the reality of life events and family life in the UK, ‘home’ is the UK, especially for children who have never lived anywhere else.

*“Children were born here so it would be very difficult to make the decision about moving back because for us adults it’s coming back but for the little ones it is not coming back. Maybe not ruin their life, but life would be different because it will be a new reality for them, they know Poland of course but they know Poland to visit for holiday so it would be different for them.”* (Polish national)

Linking back into the previous point regarding English language skills and integration, McGhee et al (2017: 2120) found in their research with Polish migrants that speaking English in the workplace was a significant indicator of further civic integration and likelihood of naturalisation of migrants in the UK.

While many in the focus groups expressed concerns about the impact Brexit would have on the British economy and how this could affect their lives and cause hardship in the future, the general consensus from our cohort was Britain would make it through, but it would take some time.

*“I am not stressed about it. I am against Brexit. I think it will be horrible for the economy. But I will go down with the ship. This is where I feel at home and I would be devastated if I had to leave.”* (Norwegian national)

## EUSS FOR ALL?

### Applications

As we have seen, there have been 5.2 million applications under the EUSS scheme. EUSS is the first time the Home Office has undertaken a digital registration scheme of this type and scale and the number of applications processed to date is, in many ways, a tribute to the success of it. While for many millions the new status is achievable and the digital-only status manageable, there are a minority who are more vulnerable and as a result may be unable to achieve or maintain the new status. While there are no directly comparable schemes, other large-scale government regularisation schemes have never reached a 100% application rate (Clay, Denselow, and Gripper, 2019; Daigneault et al., 2012). Even a 1% failure rate would mean that about 50,000 EU nationals risk not being registered by 30 June 2021.

There are various reasons people might miss the deadline in which to apply. In their September 2020 report *Unsettled Status*, the Oxford Migration Observatory (Sumption and Fernández-Reino, 2020) describe various factors which might contribute to people failing to secure their status. First, the report states, people may not know they need to apply. This may be due to the length of time already in the UK. For example, as we have seen many people have already applied for and have been granted EEA (PR) (Barnard and Costello, 2020a). In addition, an estimated 139,000 non-Irish EU nationals have been living in the UK for 30 years plus and may assume they have the right to stay (Sumption and Fernández-Reino, 2020). Second, they outline groups who already face social exclusion or individuals whose independence or autonomy is reduced, such as those with dementia, those with learning difficulties and long-term social care needs, victims of modern slavery, and members of the Roma community (Sumption and Fernández-Reino, 2020). Also described are those who may not have access to the historical paperwork needed to meet the requirements of the scheme - such as victims of domestic abuse, those rough sleeping, as well as simply those who have lost or have expired documentation (Sumption and Fernández-Reino, 2020). However, the scheme does allow for some evidential flexibility which is a unique feature of EUSS in terms of wider Home Office immigration applications.

*“Generally, with EUSS I am impressed. EEA (PR) was what, like 82 pages as opposed to 10 minutes with the app. I am impressed with how they designed it. It took me two minutes to do my own. It can be just as quick for a client who comes to a grant funded organisation- as we do it for them!”* (Polish national and community advisor, Bedford)

The reports also outlines that “some people will struggle to navigate an application due to difficulties accessing or using the application” (Sumption and Fernández-Reino, 2020) and the following will look at some of those who fall within this group in more detail and supplement with data from local community advice agencies for these groups.

Based on EUSS data there is a fourth group which is generating concern: the young and the old. Home Office statistics show much lower than expected levels of applications from those aged under 18 (15% of total/ Dec 2020) or over 65 (2% of total/ Dec 2020) but equally (like the scheme as a whole) the numbers of those who need to apply within these age ranges are simply unknown. It is estimated that there are 689,000 non-Irish EU national children in the UK (Sumption and Fernández-Reino, 2020). However, this number does not include EU national children born in the UK. One advice agency reported speaking to some parents who had made applications in their own right or had been supported by an employer to do so, unaware that they also needed to make an application for their children, as the child had been born in the UK. The Home Office’s own figures show that applications from looked after children and care leavers have been particularly low to date, with only 30% of children who need to make an application having received a status under the scheme (December 2020)<sup>10</sup>.

While we have no directly comparable estimated population for those over 65, an estimated 281,000 non-Irish EU citizens have been resident in the UK for more than 20 years- 94,000 of this group for at least 40 years (Sumption and Fernández-Reino, 2020). Neither group’s (younger nor older) application numbers to EUSS have yet surpassed these estimated figures. Advice agencies in our research cohort now proactively ask everyone who accesses their service if they and all their family members have undertaken their EUSS application.

*“This is a moment in time we will never get back. We want to scoop people up now and get them through the system to secure their rights. Otherwise, it will be much harder for us in the future to unpick the very serious problems a lack of status will cause for individuals.”* (Community Advisor, Norfolk)

The fifth group who will struggle to navigate the application are those who have difficulties accessing or using the digital-only platform due to lack of digital skills, technological illiteracy or experiencing tech poverty. The Office for National Statistics have estimated that 9% of adults in the UK are non-internet users (ONS (2019) Internet

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<sup>10</sup> Available at: <https://www.gov.uk/government/publications/eu-settlement-scheme-home-office-looked-after-children-and-care-leavers-survey-2020/eu-settlement-scheme-home-office-looked-after-children-and-care-leavers-survey-2020> (accessed 21/04/21).

Users, UK<sup>11</sup>). The Oxford Migration Observatory estimated in 2020 that 2% of non-Irish EU nationals (equivalent to 42,000) had not used the internet in the previous 3 months (Sumption and Fernández-Reino, 2020). Campaigns led by groups such as *The 3 Million*<sup>12</sup> for physical proof of status have been voted down in both Parliament and ultimately again in the House of Lords in a second vote in October 2020. Community based migrant support organisations GYROS and ACCESS' data shows that more than 60% of their clients rate their IT skills as lower than 5 out of 10- with 1 being non-existent and 10 being excellent.

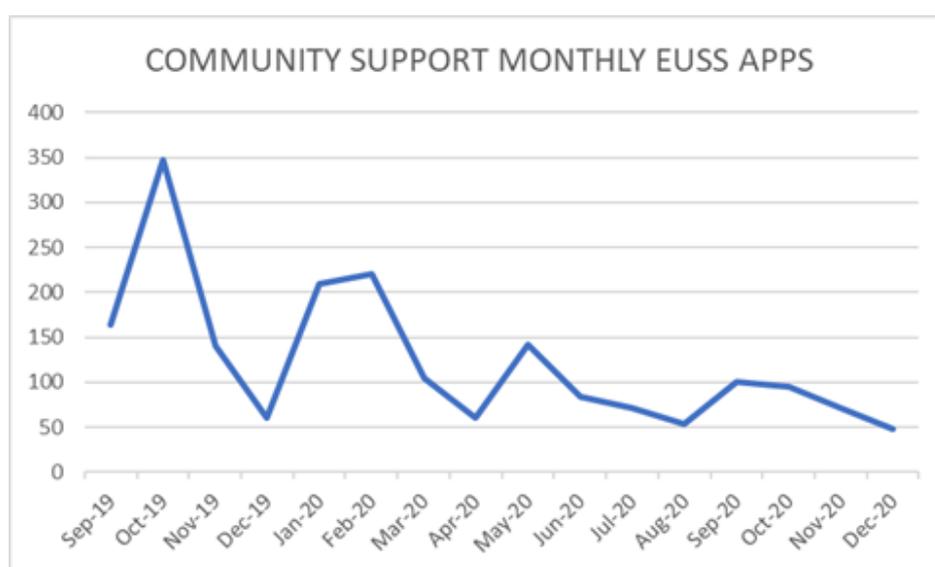


Fig 2: ACCESS' and GYROS' EUSS support data

Further, based on analysis of ACCESS' and GYROS' EUSS support data (monthly breakdown Fig 2) compared to HO EUSS data for their respective local authority areas based in Norfolk and Suffolk, East of England, show that approximately 8% of the local EU population in these areas needed to access specialist support to undertake their EUSS application. Of course, this figure represents only those who know about (1) EUSS and (2) specialist support, so the actual number could be much higher. However, even at 8% this suggests a significant number of people who will continue to need support with their status into the future either due to English language or digital skills or for other factors. Since September 2019 both organisations have supported 2140 individuals to make applications under the

<sup>11</sup> Available at: <https://www.ons.gov.uk/businessindustryandtrade/itandinternetindustry/bulletins/internetusers/2019> (accessed 21/04/21).

<sup>12</sup> The Three Million. Available at <https://www.the3million.org.uk/physical-proof> (accessed 21/04/21).

EUSS. 61% of their client group who have accessed this specialist support are female. The monthly support overview (Fig 2) showcases peaks and troughs in line with national Home Office EUSS data (Fig 3), with peaks around presumed Brexit dates (Brexit date 2, October 19) and then a significant drop in numbers March-April 2020 in line with the first coronavirus (COVID19) national lockdown in the UK. However, the HO national data (below) then shows applications begin to rise again post August 2020. The localised community support data on the other hand shows no such recovery post lockdown restrictions. Due to COVID19, specialist support agencies specifically helping those who are more vulnerable or unable to complete the application by themselves have had to move to virtual support - the very online support that these vulnerable people often cannot access for the same reason they cannot apply for EUSS (Barnard and Costello, 2020d).

*“If anyone asks for help with starting their application, we can still provide help, support and coaching over the phone, but it is a lot harder, more time consuming, and if evidence etc is necessary, it will most likely delay their applications even further.”* (Advice worker, Norfolk)

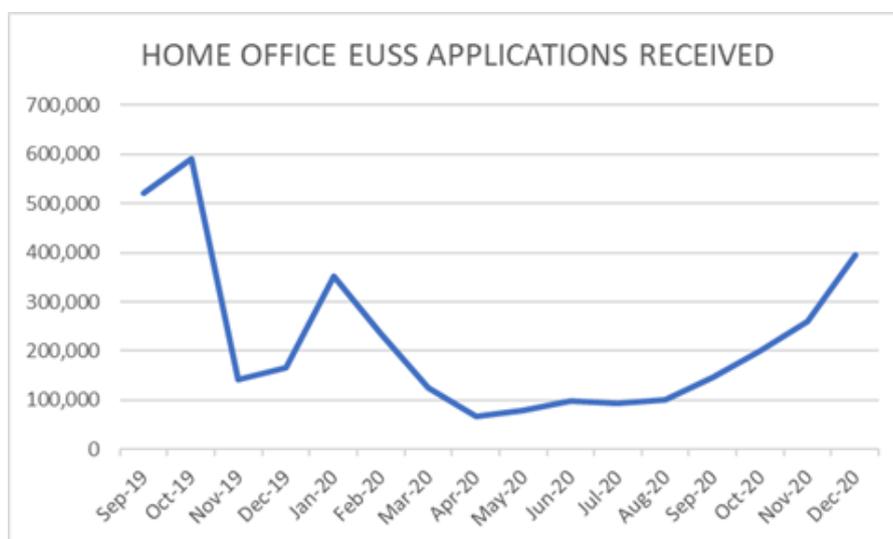


Fig 3: Home Office EUSS data<sup>13</sup>

Sixth, insufficient English language skills can be a barrier (Sumption and Fernández-Reino, 2020), firstly in terms of awareness of the scheme and secondly in undertaking an

<sup>13</sup> Available at: <https://www.gov.uk/government/collections/eu-settlement-scheme-statistics> (accessed 19/02/21).

application. The data shown in Fig 4 presents the self-reported English language levels of GYROS clients in the period 2012-2020 (n=2923), with 86% rating their English language skills as either limited, very limited or none.

**English Language Skills**

|                     |            |
|---------------------|------------|
| <b>Good</b>         | <b>14%</b> |
| <b>Limited</b>      | <b>26%</b> |
| <b>Very Limited</b> | <b>24%</b> |
| <b>None</b>         | <b>36%</b> |

Fig 4: Self-assessment of English language skills of GYROS’s clients

## Maintenance

Even for those who achieve settled or pre-settled status they will need to manage and access their status via an online platform using their unique log-in details and ID documentation used in their original application. They must update their status whenever they have any changes in circumstance such as a new passport issued or a change of address.

*“We did some applications with some Bulgarian and Romanian nationals recently- some of whom couldn’t read or write in their own first language. And we try to explain that they will need to update their profile and they nod and say yes but you can see they have not fully understood what you are saying about the digital status.”* (Community Advisor, Bedford)

Should they need to share their status with a third party, for example an employer or landlord, the status will need to be accessed online, where a digital access code will be generated which can be shared with the relevant third party. This process is not straightforward. The Public Law Project has outlined the nine-step process a third party would have to undertake in order to check the status of an EU citizen, which includes asking for a share code provided from the potential employee/tenant, accessing email and online portal, inputting codes etc. (Tomlinson and Welsh, 2020: 6). It is unknown what impact the 9-step process and additional immigration check responsibilities will have on employers, landlords and others. To this point, a recent case regarding the Home Office’s

‘right to rent’ scheme was before the Court of Appeal in January 2020<sup>14</sup>. The ‘right to rent’ scheme requires all landlords to check the immigration status of potential tenants before renting a property and failure to do so can result in a large fine and/or prison sentence. The Court of Appeal found that while some landlords did discriminate against potential tenants who had no British passport, the scheme could be justified as a proportionate measure to prevent irregular migrants from being able to rent accommodation. Five million plus EU nationals will now be added to this group for whom landlords and other third parties must undertake status checks. And of course, online systems can have glitches:

*“We had one issue where we went to hold an EUSS advice support drop-in on a Saturday and the website was down- with no prior notification. We had to rebook everyone. Probably they [the Home Office] thought as it was a Saturday no-one would be working!”* (Community Advisor, Bedford)

## CONCLUSIONS

Within this paper, we have examined EU nationals’ experiences of Brexit and EU settled status. We have identified that large numbers of participants in our research have felt unsettled and othered by the Brexit process. However, these lived experiences are always contextual and intersectional and were here expressed either as a new experience of unsettledness and self-consciousness, or as a magnification of pre-existing hostility as an EU national. EU nationals and their non-EU family members in the UK are not one homogenous group. The EUSS scheme itself has highlighted the contextual nature of that lived experience: we saw marked differences between the experience of those in Group A and those in Group B of making an application under EUSS and the level of support that was needed to do so.

Our research findings also suggest that many people intend to apply for British citizenship in order to cement their security of status in the UK, feeling that the new settled status option does not provide enough security to those who have moved their life to the UK. This has important implications for UK citizenship pathways for those with settled status in the future.

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<sup>14</sup> *Secretary of State for the Home Department v R (Joint Council for the Welfare of Immigrants)* [2020] EWCA Civ 542 [146].

While the EUSS application has been achievable for a large number of people (with 5.2 million applications) the reality is that we do not know how many people need to apply and therefore we can never know if a 100% application rate has been achieved until after the application gateway has been closed. However, we do know that there are a number of different groups of people who need to apply that display vulnerabilities which suggest they could be more likely to be unaware of the scheme, unable to apply or could miss the deadline in which to apply for a myriad of reasons. Further, 44% of applications have received pre-settled status, which means that for this group, their application is the first of a two-step process to secure their permanent status in the UK and register as holding 'settled status'. In reality, this means that more than 2 million people will need, in the fullness of time to make a further application under the EU settlement scheme.

Finally, looking to the future, all those who have secured status under the scheme will also need to undertake status maintenance for the remainder of their life in the UK, and be able to share their status with third parties at all relevant junctures. Third parties will have to undertake additional immigration checks, with significant consequences for failure to do so, as well as the potential risk of discrimination (direct or indirect) by those who fail to undertake the 9-step process as outlined above.

The EUSS, while a remarkable success at one level has had and will continue to have serious consequences. The legacy of EU migration to the UK and the roll-out of the EU Settlement Scheme will continue to have an impact for decades. The replacement of a two-tier system of migration to the UK (one for EU/EEA/Swiss nationals, one for the rest of the world) with a one tier system for the rest of the world, including the EU, masks the significant numbers of individuals who enjoy special status under the EUSS, a status that they will have to maintain actively.

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